Appendix 2 - RIPI 2 Action Plan Progress Update

•	Recommendation	Response	Action	Progress/Comments		Responsible
	R1. The Chief Executive supported by the Monitoring Officer and the Section 151 Officer should ensure that Cabinet papers for major projects set out clearly: R1.1 the legal powers to enter into a particular arrangement and attendant risk	Generally, the Council has taken action to improve the processes surrounding the submission and contents of reports to Cabinet. There is improved forward planning. Authors of reports must ensure comments are received from statutory officers and legal powers and risks are sufficient addressed. There is early consideration of all cabinet papers at the Corporate Management Team (CMT) and Mayor Advisory Board (MAB). The Chief Executive, Section 151 and Monitoring Officer are in attendance and do ensure the issue raised in R1 are always addressed. The process allows for much earlier consideration of papers and more opportunity for assurance of, and challenge to, advice being presented to the Cabinet. The Monitoring Officer has in place final report clearance meetings before publication with Legal and Democratic Services Heads of Service to ensure that legal powers and risks are adequately covered in Cabinet reports. Reports on Regina Road and Purley Pool are some recent examples.	of the council's arrangements	In October 22 a new officer report template and guidance that addresses the issue raised in R1 has been produced. Between October 22 and January 23, the Head of Democratic Services, Monitoring Officer and Deputy Monitoring Officer assisted by colleagues from Finance, Equalities and Procurement has provided training to Officer on the new template that includes guidance on risk and legal powers.	Sep-22	Monitoring Officer
Complete	R1.2 how the Council can protect its interests and secure economy, efficiency and effectiveness	See reponse to R1.1 above	1.2 The template for reports will be amended to include a reference in the legal comments section to the need to ensure legal advice is recorded in the paper on the power to enter into a particular arrangement for a major project and the actions required to ensure it remains lawful	This is contained in the current and new report guidance. Also, reports are reviewed by the Monitoring Officers and his Deputies to ensure legal powers for and lawfulness of decisions.		Monitoring Officer
Complete			major project, and this will be incorporated into the new report writers' guide. This section in the report will also draw out the need for officers and those delivering on the Council's behalf to ensure the council delivers value for money within all its major projects and secures economy, efficiency and effectiveness for the taxpayers and residents of Croydon in accordance with	The new standard Committee Report template includes all the essential requirements including information that will assist Members to make an informed decision. As a separate action point arising from the PwC Capital Framework Improvement Plan recommendations (progress against which is separately reported to A&G Committee), the Capital Internal Control Board is overseeing the development of business case templates in line with the Five Case Model and associated training and governance approval routes (for different levels of expenditure) which will be taken forward after the recruitment of capital accounting officers into the new Strategic Finance structure. This will also align with the updated thresholds to be agreed through the refresh of the financial and contract regulations underway.		Monitoring Officer & Director of Commercial Investment & Capital
Complete but ongoing			requirements are to ensure the arrangements are lawful and have been met e.g. contracts signed, land correctly transferred etc prior to committing the Council contractually. These reports will also be available to the Scrutiny and Overview Committee in order to enable them to fully scrutinise the delivery of major projects based on the same full	There are currently no major capital projects that are at a sufficiently developed stage to require a progress report. However, these requirements will be adhered to. Also, at the monthly meetings of the Capital Internal Control Board, the financial performance of the capital programme is reviewed. The board reviews the progress made with delivery of capital projects including consideration of risks, financing and contracts completion and compliance issues. The Council's Constitution contains the procurement safeguards referred to below including legality and executed contract before commencement of obligations. Expenditure delivery on all capital projects is included in the monthly Financial Performance Report to Cabinet. In 2024/25, the monthly reports will include information on major project activity as well as financial spend. These reports will be available for Scrutiny and Overview Committee to review.		Monitoring Officer Director of Commercial Investment & Capital

Complete		report template has been produced, it will be brought to the Audit and Governance Committee for member consultation and	In September 2022, the new report template and guidance was taken to Audit and Governance Committee. As indicated above, officer training on the new template was provided in December 2022 and January 2023. This is complete.	Monitoring Officer Director of Commercial Investment

Complete			1.6 The Council will make full use of its decision management software (Mod.Gov) to automate production of reports. This will have the benefit of allowing report authors to draw in expert advice earlier in the process and prevent reports from being changed after they have received legal and financial commentary. This has been amended to Share Point in Microsoft Teams.	The plan now is to use Share Point in Microsoft Teams. This was rolled out in December 2023 for Cabinet reports by the Head of Democratic Services and includes reports management guidance. Draft reports are now stored in a single location for access and help to manage issues relating to version control.	Dec-23	Monitoring Officer
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible
Complete but ongoing	R2.1 contracts are properly executed before entering into arrangements with third parties	The Monitoring Officer through the review undertaken and referred to in the progress/comments column is satisfied that the arrangement is in place to meet the requirements of this recommendation (i.e., R2.1 - R2.3). The proposals following the review is currently paused in view of potential changes to the Council's Tenders & Contracts Regulations which are in progress. The Monitoring Officer meets regularly with the Head of Service in Legal Services responsible for property, contracts, and planning matters to ensure that the key legal requirements and advice are adhered to and any issues of concern including risks are flagged and resolved. The Monitoring Officer will write to all Heads of Services and above and Council's lawyers reminding them of the requirements of the Contracts & Tender Regulations that contracts must be in place before arrangments for works, services or supply of good commence, in particular, for major capital projects.	a review of existing council processes for the signing of contracts, storage of signed contracts, and assurance on underpinning legal requirements prior to arrangements being entered into. The Council will also take further action to enhance and ensure compliance with these processes.	A review has been undertaken, the details of which are set out below. The proposals arising from the review is to be implemented by March 2024. A review has been undertaken, the details of which are set out below. The proposals arising from the review is to be implemented by December 2023. Current protections/ processes Contracts falling within the Tenders and Contracts Regulations (TCRs) There are currently protections with the TCRs for procured contracts as follows: 4. Officer Responsibilities 4.1 Officers involved in the commissioning and procurement process must comply with: These Regulations; • All UK and European Union binding legal requirements; 4.2 Officers must: a. Have proper regard for all necessary legal, financial and professional advice; o. Enter all purchase order information onto the Council's financial system prior to any goods or services being provided. Raising purchase orders, and any permitted exceptions, must be conducted in accordance with the Council's P2P Guidance documentation; q. The contract manager should ensure the safe keeping of contract documentation in line with Croydon's document retention policy and uploaded onto the Council's contract management system; 5. Director Responsibilities	Jul-23	Monitoring Officer Director of Commercial Investment & Capital
Complete	documents are stored robustly to allow future scrutiny	the review undertaken. There are arrangements in place for the safe and	all legal requirements have been met	 F 1 Directors muct. It is recommended that the action plan be amended to read: - 'The Capital Board will be given a formal role going forward in monitoring that major projects contracts have been signed, that they are stored securely and that all legal requirements were met prior to the project proceeding.' The terms of reference of the Capital Board have been updated to reflect this. This is now part of Capital Board and Procurement Board standard agenda items for monitoring purposes. 	Jul-23	Monitoring Officer, Corporate Director of Resources and Director of Commercial Investment & Capital.
Complete but ongoing	underpinning the legal advice are in place before progressing with the arrangement	See response to R1.1 above. As mentioned above, the Monitoring Officer has regular meetings with Heads of Service in Legal Services to review legal advice and ensure they are highlighted to decision makers and key requirements followed.	Statutory Officers' Board in the first instance and will include any recommendations on required changes	The review arising from this recommendation is yet to be reported to the Statutory Officers' Board. This is now planned for the March/April 2024 meeting.	Jul-23	Monitoring Officer Director of Commercial Investment & Capital
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible
Complete	advice changes after a Cabinet decision that the consideration of the implications of the changes is documented and where the Monitoring Officer considers additional legal risks are identified that the Cabinet is updated on the impact on	Through the CMT and MAB processes, senior officers, the Mayor and Cabinet are kept informed of any legal risk arising from decisions under considerations and already made. This is a business-as-usual requirement and embedded in day to day considerations of key decisions for Cabinet. In addition, the Monitoring Officer has made changes to the Council's Protocol on Decision Making to incorporate this requirement across Directorates.	setting out proportionate thresholds for decisions to be reported back to the relevant decision-making body when advice (legal or otherwise) upon which the decision was based significantly changes. The review will also consider introducing a time limitation on the delegated decisions that are made by Cabinet in order to ensure they remain relevant and are used appropriately. This will also be included in the new Report Writers Guide.		May-22	Monitoring Officer
Complete			3.2 A standing item will be included on the Statutory Officers' meeting to identify if there have been any significant changes to advice underpinning Cabinet decisions.	This will usually be discussed at Corporate Management Team which includes the Head of Paid Service, Chief Finance Officer, and Monitoring Officer. Cabinet will be updated on material changes in the circumstances given rise to decisions made and such that will require a review of the decision.	Immediate	Chief Executive
	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible

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Complete R5. The Chief Executive, Monitoring Officer and Section 151 Officer needs to consider how to respond appropriately to challenge on decisions and be prepared to take corrective action where necessary. As part of the Croydon Renewal and Improvement Plan, a range of actions have to challenge on decisions and be organization in relation to openness, include: This has been completed. Jule 22 At the last corrective action where necessary. Complete As part of the Croydon Renewal and he prepared to take corrective action where necessary. As part of the Croydon Renewal and improvement Plan, a range of action show the organization in relation to openness, include: This has been completed. Jule 22 At the prepared to take corrective to challenge on the corporation to action one and to allow more pro-action action where necessary. If the action one method to allow more pro-action action on the eaction the relation construction to take the organization to raise concerns include: If the action one method to allow more pro-action cation on the action one raise action to raise concerns include: If the action one method to allow more pro-action cation on the action one raise action to raise concerns include: If the action one method to allow more pro-action cation on the action one method to allow more action one action plants include: If the action one method to allow more pro-action cation on the action one method to allow more action allow cation process in the organization to raise concerns include: If the action one method to allow more action to the action plant. If the action the action pro-ac	Director of Commercial nvestment & Capital
Monitoring Officer and Socion Improvement Pian, a range of actions have process and supported to the organisation in relation to openness. to challenge nedesions and be prepared to take corrective action where necessary. Improvement Pian, a range of actions have been undertaken to improve the culture of the organisation in relation to openness. The various actions are all designed to facilitate constructive challenge and allow learning from the casework to quite and also allow learning from the casework to guite action where necessary. Improvement Pian, a range of actions have the organisation to openness. The various actions are all designed to facilitate constructive challenge and each other. Improvement Pian, a range of actions have the organisation to openness. Introducing a functions of actions have and each other. Improvement Pian, a range of actions have the organisation to openness. The various actions are all designed to facilitate constructive challenge and each other. Improvement Pian, a range of actions have and each other. Improvement Pian, a range of actions have and each other. Improvement Pian, a range of actions have and each other. Improvement Pian, a range of actions have and each other. Improvement Pian, a range of actions have and each other. Improvement Pian, a range of actions have and each other. Improvement Pian, a range of actions have and each other. Improvement Pian, a range of actions have and each other. Improvement Pian, a range of actions have and each other. Improvement Pian, a range of actions have and each other. Improvement Pian, a range of actions have and each other. Improvement Pian, a range other. Improvement Pian, a range of actions have and each other. Improve	Responsible
Officer boards have been implemented following a review of core business meetings and forums (Capital, Health & Safety, Equality Diversity & Inclusion, Finance & Assurance, Performance, Digital, Resident Voice and Corporate Resilience). To be implemented are boards on Information Management and Workforce).Management Internal Control Board has been formed chaired by the Monitoring Officer to ensure a critical friend challenge and progress with the Council information management agenda.Pre Per chaired by the Monitoring Officer to ensure a critical friend challenge and progress with the Council information management agenda.Pre Council information management agenda.Complete6.3 A new Member / Officer workingThis has been completed and was approved by FullMar-22 M	Executive
to Council for adoption into the Council's Constitution. Please note that this action will also support 9.2	Director of Policy Programmes & Performance
Complete 6.4 A new assurance framework will be developed and reported on annually to the Audit and Governance Committee The Council's governance framework has been reviewed and informed by the NAO's Three Lines of Defence Jul-22 Council's governance framework has been reviewed and informed by the NAO's Three Lines of Defence Jul-22 Council's governance framework has been reviewed Jul-22 Council's governance framework has been rev	Programmes & Performance

Still in progress	should improve record keeping arrangements so that: R7.1 the records supporting key decisions including financial analysis are maintained R7.2 a standard approach to record keeping with monitoring of which decisions have been implemented R7.3 tolerances are established for reporting back changes to Cabinet	Through the Mod.Gov Committee Management Software, the Council's Democratic Services keeps and maintains all records of key decisions taken by the Executive and Officers under Delegated Authority. This includes reports by officers, decision notices and minutes of meetings. Through this software historical records of committee meetings can access. There is an established method for record keeping of these decisions in Mod.Gov. The relevant Corporate Director and/or Director is responsible for monitoring and implementing the decision taken by the Executive. This includes reporting back to the Executive if circumstances have changed that necessitates re-consideration of the decision made. The Head of Democratic Services will prepare a guidance note on the arrangement for providing and maintaining record of officers delegated decisions and raise awareness with Heads of Service and above. As to R7.3, see response to R.3.	Council's Information Management Team of record keeping across the Council for key decisions, delegated decisions and Cabinet decisions in general and record keeping of formal internal control boards. The review will make any necessary recommendations regarding proposed future systems of control in particular to ensure required	This task has been allocated to the Monitoring Officer who is responsible for Democratic Services and which in turn is responsible for record keeping of Executive decisions. Guidance has been initially reviewed by the Head of Democratic Services available on the intranet, and between Oct and Nov 2023 is holding meetings with Head of Services throughout the Council to identify current arrangements and any training needs / gaps. The Monitoing Officer has commissioned a review which will be undertaken by the Council's Information Management & Governance Co-ordinator.	Mar-24	Monitoring Officer
Still in progress			7.2 This review to provide assurance that the Council is operating in accordance with the relevant legislation including the good practice recommendations in the Information Commissioner's Office "S46 Code of Practice – Records Management" issued under section 46 of the Freedom of Information Act 2000.		Dec-23	Monitoring Officer
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible
Complete	Head of Paid Service, should ensure appropriate governance arrangements are implemented in a timely manner particularly for strategic developments such as Brick by Brick including where appropriate that there is clear guidance for nominated representatives on the expectations of the role including reporting back to the Council.	Actions already taken by the Council to strengthen the governance arrangements for strategic and major projects and programmes include: - Appointment of a new Commercial Investment Director; - Establishment of a Croydon Companies Supervision and Monitoring Panel (officer only) to have oversight of all Council owned companies - Establishment of a Brick by Brick Shareholder Cabinet Advisory Board (Member only); - Established a new programme office that includes a remit to work on the capital programme - Agreement of new terms of reference for the Capital Board with a focus on good planning, governance and delivery - Where warranted, non-executive and / or independent chairing and leadership has been sought, including independent chairs for the Council's General Purposes and Audit Committee, Housing Improvement Board, Children's Improvement Board and the Croydon Adult Safeguarding Board. - External training on statutory officers responsibilities has been completed separately for members and officers with additional training for non-statutory officers on company law and shareholder function. There is an Outside Bodies Protocol protocol that provides basic advise and guidance to Council's representatives on outside organisations. This has been approved by Ethics Committee.	 8.1 The Croydon Companies Supervision and Monitoring Panel (CCSMP) be tasked with considering what additional measures, if necessary, need to be introduced to support and clarify the roles and responsibilities of any person appointed by the Council to be a director of a Council owned company. This review to incorporate an undertaking to abide by the code of conduct and standards of public life (commonly known as the Nolan principles). Please note that this action will also support 9.4 			Director of Commercial Investment and Capital
Complete			agreed on the role of a non-executive appointee on behalf of the Council but these will now be reviewed and brought back to Ethics Committee for approval.	The Council, in line with other local authorities, developed an Outside Bodies Protocol for Officers and Members representing the Council in companies, charities and other organisations external to the Council. The guidance has been reviewed and commented on by the CCSMP and is now due to taken to Ethics Committee in February 23 for further consideration. Once approved, the Guidance will be circulated to all officers and members representing the Council in outside bodies. Update. This has now been approved by the Ethics Committee .	Feb-23	Monitoring Officer
Complete but ongoing			a regular and timely basis to all Council owned company directors. Attendance at this training is part of the requirements to remain a Council appointed Director			Monitoring Officer
			8.4 The terms of reference for the	The Internal Control Boards have recently been established and a review of their effectiveness is planned	Sep-23	Director of Policy, Programmes &
Complete			be reviewed to ensure that there is clarity on how the work undertaken by these boards flows into member meetings and formal member briefings as appropriate.			Performance

	Mayor to continue to embed: R9.1 a clearly understood distinction between the different roles and responsibilities of Members,	conduct and guidance for Members and a new code of conduct for officers. This is	and a revised member handbook is being developed. This work will be brought to the Ethics Committee for approval.	This task is completed. A revised member handbook developed including role descriptions. All members were given access to the handbook following the elections.	May-22	Monitoring Officer
	R9.2 clear responsibilities for officers and Portfolio Holders in challenging reports presented to Cabinet and other committees for balance, accuracy and consistency with their knowledge			This task is completed. Member/Officer protocol approved by Full Council in March 2022	May-22	Monitoring Officer
Complete			9.3 The Croydon Companies Supervision and Monitoring Panel be tasked with considering what additional measures, if necessary, need to be introduced to support and clarify the roles and responsibilities of any person appointed by the Council to be a director of a Council owned company.			Director of Commercial Investment and Capital
Complete			9.4 The Croydon Companies Supervision and Monitoring Panel be tasked with considering what additional measures, if necessary, need to be introduced to support and clarify the roles and responsibilities of any person appointed by the Council to be a director of a Council owned company. This review to incorporate an undertaking to abide by the code of conduct and standards of public life (commonly known as the Nolan principles). Please note that this action will also		May-22	Director of Commercial Investment and Capital
			support 8.1			
Status Update	Recommendation			Progress	Deadline	Responsible
Complete	R10. The Chief Executive should review the terms of refence for officer and member/officer boards that oversee significant projects and capital/revenue expenditure and clarify the escalation routes for significant additional expenditure in excess of the budget	Response / Improvement Work to Date The Council has introduced new system of internal control officer boards following a review of core business meetings and forums. The Boards are Capital, Health & Safety, Equality Diversity & Inclusion, Finance & Assurance, Performance, Digital, Resident Voice and Corporate Resilience. To be implemented are Boards on Information Management and Workforce.	Action 10.1 The Capital Board will review its terms of reference to develop an effective role in regard to its oversight of the delivery of major projects and clarify the escalation routes for significant	Progress Capital Board reviewed its terms of reference in September 2022 to incorporate all the RIPI2 requirements and will continue to regularly review and update its terms of reference and approach to ensuring the delivery of robust capital governance. This is completed.		Responsible Director of Commercial Investment & capital

Complete			reference template will be reviewed for all boards to ensure clarity on responsibilities for risks in regard to its responsibilities, workload and escalation routes.	An initial Terms of Reference template has been used to establish the new Internal Control Boards. Once the boards have been in operation for a few months, a review will be undertaken of their effectiveness and a final Terms of Reference template will be agreed.		Director of Policy, Programmes & Performance
Complete			assurance meetings chaired by the Chief Executive and Corporate Director of Resources will be reviewed to assess effectiveness after its first year of	The monthly budget assurance meetings are continuing and their effectiveness continues to grow. As the monthly financial performance report has set out during 2022-23 these assurance meetings have been reviewed and strengthened. They will be kept under constant review to ensure they operated optimally.		Director of Policy, Programmes & Performance
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible

Complete	analysis is maintained R11.2 a clear agreed project expenditure amount can be reported through appropriate	Currently, as part of the budget monitoring process, the spend on Capital Projects are reported monthly and reviewed at Capital Board, CMT and then Cabinet. For 2023/24, as part of the budget setting process, a new Capital Strategy was approved. This set out a capital programme much reduced in scale and cost compared to previous years. The focus of the Capital Strategy in the short and medium term is delivery of an effective Asset Management Plan and an ambitious Asset Disposal Strategy including reducing the number of buildings held by the Council.	meeting a number of these recommendations. That review will	The Section 151 Officer attends Capital Board meetings at which these issues are addressed. At the monthly meetings of the Capital Board, the financial performance of the capital programme is reviewed. The Board reviews the progress made with delivery of capital projects including consideration of risks, financing and contracts completion and compliance issues. The Council tax Setting process for 2023/24 included a new Capital Strategy document which joined together the capital programme, asset management plan and treasury management strategy. This alongside the main budget report emphasised the importance of reducing debt through asset disposals, a significantly paired back capital programme and the consequent impact through the treasury management strategy on borrowing costs on the budget and Medium Term Financial Plan.	May / June 2022	Corporate Director of Resources
Complete			these recommendations and report to the Audit and Governance Committee, the	Capital projects will continue to be monitored through the monthly Financial Performance Report. The focus in the autumn of 2022 shifted to paring back the capital programme and producing an asset management plan and disposals programme. Enhancements to capital monitoring and reporting have been made in 2023-24 through the introduction of the Verto software system to monitor project delivery and risks, building upon the work undertaken to develop the capital strategy. This addresses the issues raised by R11.1 and R11.2.	Dec-22	Corporate Director of Resources
Status Update	Recommendation	Response / Improvement Work to Date	Action	Progress	Deadline	Responsible
Complete		declarartion of interest. It provides that "Officers in Tier 1-3 (Head of Service and	officers is currently in development which will incorporate best practice in regard to the declaration of interests and arrangements for managing any conflicts.			Monitoring Officer
Still in progress			12.2 An annual review of declarations for all officers will be undertaken each May. This will update a formal register of all declarations to be published on the council website.	This is planned for the end of the financial year.	May annually	Head of Internal Audit
Complete			12.3 CMT, DMTs and all internal governance boards will have declarations of interest added as a standing item to their agendas			Director of Policy, Programmes & Performance
Complete				There is a standard agenda item for declaration of interest at the Statutory Officer's Board meeting. Officers are aware of the need to withdraw from parts of the meeting where there is likely to be a conflict of interest.	May-22	Chief Executive